

# INCIDENT RESPONSE



GCX Cyber recognise that even the most secure businesses sometimes have cyber incidents and many cyber insurance providers will not provide policy cover without an adequate incident response solution. Trusted by the world's largest cyber insurance carrier to provide global emergency response to policy holders, We respond to cyber-attacks, security incidents and organisational crises. We partner with our clients to rapidly contain incidents and crises, understand root causes and help them recover quickly.

Our partner team have handled over a 1000 customer incidents annually and are available 24x7 globally via a single annual retainer.

## INTELLIGENCE

- We provide intelligence that informs critical decision-making
- We help our clients exploit opportunities and navigate complex risks globally.

## RESILIENCE

- We make organisations more resilient to cyber, operational and security threats.
- We work alongside our clients to assess, design and implement effective risk assessment and assurance programmes.

## RESPONSE

- We respond to cyber attacks, security incidents, and organisational crises.
- We partner with our clients to rapidly contain incidents and crises, understand root causes, and help them to recover quickly.

GCX Cyber Incident response retainers provide customers with:

- On-call expertise for cyber response
- Advice to improve readiness
- Cloud / Hybrid response capability

Our Incident Response team are trained to:

- Quickly triage and diagnosis cyber incidents
- Communicate technical findings and strategy clearly
- Help you make informed decisions during a crisis
- Manage complex incidents involving multiple stakeholders
- Plan for quick recovery of operations